

GENERAL TERMS AND CONDITIONS (TMC GOOD SALES)

All agreements of your offer to purchase goods are entirely subject to their availability. Our acknowledgement of order acceptance via email or web is not a guarantee of delivery. In the event that the items you have ordered are not available, you will be contacted with the offer of an alternative or given a full refund – whichever you prefer. If we are only able to fulfil part of your order, payment will be taken for the whole order, then on dispatch a full refund for the unavailable goods will be made. Payments can be made using any of the methods listed at checkout. The total amount will be debited from your account when we have accepted your offer to purchase goods from us. For greater detail on any of our terms and conditions please visit the individual pages for privacy policy, payment, shipping and returns.

Privacy policy

Your privacy is important to us, so your personal information is only collected to process your order. We will not share your private information with any other companies or third parties. We process all credit card payments through Stripe's highly secure online payment platform. Revolut host and handle all the payment information. We do not handle any sensitive financial data on our server. Your financial information will never be saved by our system. All transactions are encrypted to ensure privacy of your credit card information.

Orders

We use the following data to process your order:

- Name
- Address (delivery and billing)
- Email address
- Payment details

Password and security of your account

When you register with us you will be asked to create a password. You must keep this password secret and should not disclose it or share it with anyone. You will be responsible for all activities and orders that occur or are submitted under your password. If you know or suspect that someone else knows your password you should notify us by contacting info@tmcworldnetwork.co.uk immediately.

If we believe or have reason to believe that there has been a breach of your security or misuse of our site, we may require you to change your password or we may suspend your account at our discretion.

Our right to suspend or cancel your registration

We may suspend or cancel your registration immediately at our discretion or if you breach any of your obligations under these terms and conditions. You can cancel this agreement at any time by informing us in writing. If you do so, you must stop using our site

Amendments

We may occasionally make changes to our terms and conditions. If this concerns you, you are advised to check the current terms and conditions prior to every purchase. If you

continue to use our site after the date of a change in our terms and conditions, your use indicates your agreement to be bound by said new terms and conditions.

International Use

We makes no promise that materials on our site are appropriate or available for use in locations outside the United Kingdom, and accessing our site from territories where its contents are illegal or unlawful is prohibited. If you choose to access this site from locations outside the United Kingdom, you do so at your own initiative and are responsible for compliance with local laws.

Miscellaneous

You may not assign, sub-license or otherwise transfer any of your rights under these terms and conditions. If any provision of these terms and conditions is found to be invalid by any court having competent jurisdiction, the invalidity of that provision will not affect the validity of the remaining provisions of these terms and conditions, which shall remain in full force and effect.

If you breach these terms and conditions ignores this, we will still be entitled to use its rights and remedies at a later date or in any other situation where you breach the terms and conditions. We shall not be responsible for any breach of these terms and conditions caused by circumstances beyond its control.

A person who is not a party to these terms and conditions shall have no right under the Contract (Rights of Third Parties) Act 1999 to enforce any term of these terms and conditions but this shall not affect any right or remedy of a third party which exists or is available apart from that Act.

TMC WORLDNETWORK LTD

Company Registration No.: 11095500

VAT Number: GB284 4895 51

Reg. Address: 71-75 Shelton Street Covent Garden, London, United Kingdom, WC2H 9JQ

Applicable Law

These terms and conditions shall be governed by and construed in accordance with the laws of England and any disputes will be decided only by the English courts.

Cookies

In order to provide you with the best possible service we may use cookies. A cookie is a small amount of data that is sent to a browser from a web server and gets saved on the hard drive of the computer that you are using (in the browser folders). Cookies collect standard information from your browser and are used to store your preferences and settings. If you choose not to accept cookies for this site, you will be unable to place an online order. You can still arrange to buy products from us, but you will need to send us an email that includes the article codes for the products you are interested in.

Third party websites

Our privacy policy is not applicable to third party websites connected to this website via links. We cannot guarantee that these third parties will handle your personal data in a secure and careful manner. We recommend that you read these websites' privacy policies before making use of these websites. Changes to our privacy policy. Please note that this privacy policy may change from time to time. Should that happen, we will provide notice of any changes on the website.

Payment

We only accept the credit card payment options offered at checkout. We do not accept cash, cheques or any other payment method. Items are not guaranteed to be available until you receive a confirmation email from us.

We try to keep our site as up to date as possible, but if an item that you order is not available for purchase, we will notify you via email. Once your credit card has been authorised, you will receive a confirmation email from us. Once confirmed, you will not be able to cancel your order or make changes to it. Online orders are processed Monday to Friday, excluding public holidays. Orders received after 3.00pm GMT will be processed on the next business day. Orders received on Saturday, Sunday and public holidays will be processed on the next business day.

Shipping

Shipping is available to UK and Non-UK addresses and will be fulfilled by Royal Mail or Parcelforce. Shipping cost varies from different destinations. Unfortunately, we are not able to ship to PO Boxes and BFPO addresses. Once processed, orders are generally shipped within 5 business days

(Monday to Friday).

You will receive a shipping confirmation via email which will include a reference number. A direct signature is required on all orders. Please ensure that you are shipping to an address where someone will be available to sign for the package.

Returns

If you wish to return something bought online you must notify us in writing via email before sending the goods back. Full price items purchased online can be returned for an exchange or refund. Sale and discounted items are non-returnable. Unsuitable items must be returned to us within 7 days of delivery. They must have all tags still attached and be in their original condition (unworn, unwashed, not dry cleaned and not altered). They must also be accompanied by the original sales receipt.

Items supplied to customers should be returned in their original packaging to:

TMC WORLDNETWORK LTD

Company Registration No.: 11095500

VAT Number: GB284 4895 51

Reg. Address: 71-75 Shelton Street Covent Garden, London, United Kingdom, WC2H 9JQ

The purchaser is responsible for the cost of return. Items must be sent back to us using a tracked service and the relevant tracking number must be emailed to us once the return has been sent.

An exchange or refund will not be offered if you fail to adhere to any of these return policy requirements. This does not affect your statutory rights.

DISCLAIMER

The Website Owner shall not be responsible for and disclaims all liability for any loss, liability, damage (whether direct, indirect or consequential), personal injury or expense of any nature whatsoever which may be suffered by you or any third party (including your company), as a result of or which may be attributable, directly or indirectly, to your access

and use of the website, any information contained on the website, your or your company's personal information or material and information transmitted over our system.

In particular, neither the Website Owner nor any third party or data or content provider shall be liable in any way to you or to any other person, firm or corporation whatsoever for any loss, liability, damage (whether direct or consequential), personal injury or expense of any nature whatsoever arising from any delays, inaccuracies, errors in, or omission of any share price information or the transmission thereof, or for any actions taken in reliance thereon or occasioned thereby or by reason of non-performance or interruption, or termination thereof.